



We are well into the new year and the Street Department is busier than ever. Our goal with this newsletter is to keep you up to date on street and other roadway and infrastructure projects.

Stay connected and please give us feedback on what information you would like to see featured in upcoming newsletters.

Also check for updates in the Garland City Press, Nextdoor and other social media outlets.



Visit our Website

Did You Know?



Asphalt is the quickest and most cost effective way to repair a pothole. Asphalt sets up quickly and is more weather resistant than many other materials. The ultimate goal is to make more permanent repairs, such as overlays or concrete repairs, as funding permits.



The quickest way to report a pothole is through Garland eAssist, the City of Garland's online service request tool. When reporting a pothole, be as specific as possible (i.e, nearest street address, near the drive, intersection, etc.). Submit a photo of the pothole and allow the Street Department to provide you with an updated status of the pothole repair.



With the amount of rain we have experienced this month, there will be an increase in potholes. Cars pass through streets and roadways all day, every day. Tiny imperfections are formed and the pavement eventually cracks over time. When it rains, water penetrates the

surface and weakens the ground underneath. During wet weather, the City of Garland Street Department cannot repair potholes using hot-mix asphalt. During these periods, the crews use other products to make emergency repairs at potentially hazardous locations. Please be patient as we respond to each request. The Street Department will work diligently to address these issues.



The City of Garland is dedicated to the safety of each resident. One way we do this is by ensuring that street floodgates are closed and secured when water covers the roadways. Street floodgates are used as barriers to prevent traffic through low water crossings. Any time a street floodgate is closed, vehicles are prohibited from driving on that street.



The Pavement Management group's major function is to inspect all City streets and alleys and determine their respective conditions. All city streets and alleys are inspected every six to 18 months depending on their condition. With the information received from the inspection, the Street Department develops a multi-year infrastructure construction program, which contains the department's construction projects for the upcoming three years.

Street Spotlight: Syracuse Drive

The Street Department crew began working on this concrete street reconstruction project February 1. The construction is expected to last six to eight weeks, weather permitting.





Each day more than 30 active construction projects are underway around Garland. You can find a list of some of the alley reconstruction, street reconstruction and street rehabilitation projects on the [Street Department web page](#).



Stay Connected:

Main Line: 972-205-3555

To report an emergency during off hours, contact the Water Department dispatcher at 972-205-3210.

Additional Resource: [Garland eAssist](#)